



World Class. Face to Face.

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The Truth about Cats and Dogs

by Sarah McCord, Pharmacy Librarian, mccord@wsu.edu, 509-335-7646



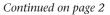
A WSU veterinary cardiologist walked into the Health Sciences Library (HSL) just after 5:00 p.m. on a busy Thursday. The article he needed was in a journal that had not yet arrived at the library, and was not available online. "Is this a patient care situation?" I asked. "Yes," he said, "and my patient and my client are in the waiting room at the hospital right now."

Knowing that every second counted, Vicki Croft, head of the Health Sciences Library, worked with the veterinarian to find other sources of information. Meanwhile, I got on the phone with the Veterinary Library at the University of Missouri-Columbia, and requested a rush fax copy of the article for a patient care emergency. In less than 10 minutes, the cardiologist was on his way back to the Veterinary Teaching Hospital with information in hand.

The next morning, much to our surprise, we found a box of chocolates and a card waiting for us! "Dear Sarah and Vicki," it began, "Your dedicated service above and

beyond the call of duty is greatly appreciated. The reference article you obtained aided in the positive diagnosis and subsequent surgical repair of a puppy's congenital heart defect. The puppy is now at home and doing well."

Unusual? Not at all. Just another day in the life of the HSL. The only difference between us and most other medical libraries is that the patients under the care of faculty in the colleges of Veterinary Medicine and Pharmacy may have two legs, four legs (or more), no legs, a tail, or even wings! That makes





Vicki Croft (right) and Sarah McCord (left) offer professional assistance to WSU students.

The Truth about Cats and Dogs (continued from page 1)

building our collection, which covers human medicine, pharmacy, and veterinary medicine, especially challenging.

The HSL provides access to thousands of journals electronically and in print, a large collection of books and e-books, as well as several dozen databases covering all aspects of human and animal health. As health sciences librarians, we delight in keeping our searching skills sharp and providing assistance to students, researchers, and teaching faculty who need help tracking down the facts.

Our work within the University goes far beyond providing information and search expertise. We HSL librarians are actively engaged in the classroom with students and faculty in the colleges of Pharmacy and Veterinary Medicine, as well as the WWAMI Basic Medical Sciences Program. In order for our future pharmacists, veterinarians, and physicians to succeed, they must be able to not only find information, but also critically evaluate it. Both Vicki and I are involved with case-based learning activities that form an integral part of the professional student's curriculum.

Vicki led the way by working with the College of Veterinary Medicine's Diagnostic Challenges Planning Committee to require a literature search as part of the experience. During the Diagnostic Challenges exercise, veterinary student teams work with a person posing as an animal owner and a veterinary faculty member who gives information on an animal "patient." The students must successfully diagnose and develop a care plan for a situation based on a case report compiled from the records of the Veterinary Teaching Hospital. Continued on page 3

Health Sciences Library Wish List

If you would like to purchase one of these Wish List items for the benefit of WSU students, please indicate your choice when filling out the enclosed Business Reply Envelope.

- Breed Dispositions to Diseases in Dogs and Cats. \$50.
 This important book answers common questions from students, faculty, and the general public about breeds at risk for specific genetic disorders.
- Canine Genetic Disease Information System. \$355.
 This comprehensive volume with CD-ROM contains data on over 370 canine genetic diseases in nearly 200 breeds of dog as well as a software program to access and display it.
- Radiopharmaceuticals in Nuclear Pharmacy and Nuclear Medicine. \$130.
 Covering all subject areas needed to become licensed as an authorized nuclear pharmacist, this 2nd edition has been updated to reflect new radiopharmaceuticals and applications in nuclear medicine as well as new chapters on Monoclonal Antibodies and Therapeutic Radiopharmaceuticals.
- Fitzpatrick's Dermatology in General Medicine. \$495.

The two-volume sixth edition of the most highly respected book on dermatology includes a chapter on smallpox and complications of vaccination as well as new chapters on topics ranging from photoimmunology to botox.

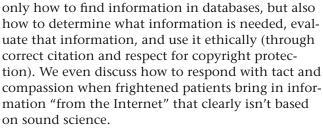




The Health Sciences Library celebrated its 40th anniversary this spring with an open house that was well attended by faculty and staff.

Pharmacists have been drug information experts since the beginning of the profession, and hospitals and pharmacies around the country

need our pharmacy program graduates to have excellent information navigation and evaluation skills. In the first two years of the pharmacy curriculum, I spend 12 hours in the classroom with the pharmacy students. In our time together, they learn not



Case-based learning plays an important part in preparing students for the future. It is challenging for a second-year pharmacy student to create a written response to scenarios such as "A 47 year old woman has just received an allogeneic marrow stem cell transplant. What is the evidence for using either foscarnet or ganciclovir to reduce the risk of cytomegalovirus (CMV) infection in this patient?" To most of us, just understanding the question would be a major challenge, let alone finding the answer!

However, at a recent College of Pharmacy Curriculum Committee meeting, a student entering her 4th year clinical rotations told me, "I use what you taught us every single day." I couldn't ask for a higher compliment!

HSL librarians also play an important role in answering questions from the community at large. We have been asked to find out if either cats or dogs have "cleaner mouths" when compared to the other (no—both host the same bacteria), whether the FDA regulates tanning beds (it does), and if cancer statistics, organized by region and disease, exist for the Philippines (they do). We have answered questions on what to feed a squid, how to care for potbellied pigs, and which U.S. manufacturers produce gelatin capsules. We've even helped track down the grip strength of a pit bull's jaws.

As the Health Sciences Library at Washington State University begins its 40th year of service, we celebrate the exciting challenges ahead. Whatever the future brings—a new library, increased collaboration with the Pullman Memorial Hospital, as yet unknown approaches to guiding students and

researchers through the information explosion—we know our work makes a difference. Just ask a puppy near you!

The WSU Spokane Connection

What's particularly notable about library resources for WSU pharmacy students in Spokane is that we do not house much material here. While at first blush this might not sound like something a library would brag about, for us it is! We have made a conscious effort not to duplicate the collection of the Health Sciences Library in Pullman. Although we maintain a small core collection of pharmacy books and periodicals, what enables us to support the world-class pharmacy program is our ability to provide excellent access to so many e-journals, and the rapid turnaround of requests for articles from print journals in Pullman. The latter is made possible by our interlibrary loan technology (Ariel and ILLiad) and by the dedication of the Interlibrary Loan staff in Pullman.

In Spokane, pharmacy students come to the library mainly to read their e-mail. They can do their library research from just about anywhere on campus or from home by using Griffin, PubMed, FindIt!, and ILLiad. A typical library transaction for a Spokane pharmacy student would be to access PubMed from a computer

in the Spokane Health Sciences building, find the citation for an article of interest, click on the Find It! link, and either download the PDF file for the article or use the link to ILLiad to request the article, which in most cases will arrive as an e-mail attachment within hours. This is particularly important for our pharmacy students doing a clinical year at a hospital in Yakima or another remote location.

The library in the new Academic Center building at WSU Spokane's Riverpoint Campus will be a wonderful place to study; WSU pharmacy students in the future will probably use the library more than they do now. But just the same, they know they can continue to rely on the electronic access services we provide to obtain the library resources they need quickly and efficiently.

—David Buxton, Director, Cooperative Academic Library Services, WSU Spokane, buxton@wsu.edu, 509-358-7925



Spokane student consults with Cooperative Academic Library Services specialist Dee Rodgers.

www.spokane.wsu.edu/library/

Prescription for Success

by William Fassett, Dean Emeritus, College of Pharmacy, 1999–2005

Pharmacy, as a profession, exists to help patients get the maximum benefit from their drug therapies. There



William Fassett

are few fields where change has been as great as health care and the development of new drugs. Less than 10 percent of the drug products available now were available 15 years ago.

Our system for evaluating drugs for patient use is one of the most highly developed informationbased systems in any field, and it

is quite formalized. Knowledge of drugs is gained by clinical research that guides the decisions that pharmacists and physicians make concerning a patient's drug therapy. The range of information includes economic outcome studies and comparisons of drug therapies, side effects, positive effects, and basic research on the elements of the disease process. This information is brought to the fore in a complex web of studies, evaluations, and case studies. It is quite difficult for both the patient and the health care provider to sort out and assimilate all of this.

A key area of training for pharmacists is in helping other health care professionals and patients to sort through the tremendous information on drugs and their use in order to make good decisions on individual cases. It is essential that our students learn about libraries and information because they have to learn to interpret information for clients. From day one, our students must be engaged with the modern array of information services—print and electronic—that libraries make accessible.

Since it is no longer viable for the College of Pharmacy to maintain its own library, we are blessed to have library faculty dedicated to working on our behalf. In the tradition of having our own library, however, Pharmacy has "adopted" one of the librarians, Sarah McCord. Sarah has an adjunct faculty appointment with the Department of Pharmacotherapy, the only joint appointment of its kind at Washington State University.

Sarah not only provides day-to-day assistance in the Health Science Library, she is also one of our teaching faculty, instructing students seeking their doctor in

"If we didn't have Sarah, we would have to invent her."

pharmacy degree to be effective users of information. The College of Pharmacy does not pay for her services, so this year the college is pleased to help fund Sarah's trip to the Medical Library Association's annual meeting, a professional development opportunity similar to those we make available to all instructional faculty.

I would encourage other colleges on campus to follow this model and build important bridges with the librarians who support them. Sarah truly is one of our college's faculty. If we didn't have Sarah, we would have to invent her!

Sarah McCord



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Paws to Reflect

"It is critical that researchers have access to scientific journals. However, only about 15% of veterinary resources are online, so it is important that we have a good library on-site buying the print journals and books that are not otherwise available."

Dr. Stephen Hines, renowned professor in the WSU Department of Veterinary Microbiology and Pathology, is a leading advocate for the **Health Sciences Library**. The Health Sciences Library is located in Wegner Hall and primarily serves the College of Pharmacy and the College of Veterinary Medicine. Hines attributes his advocacy to the outstanding performance of the two librarians, **Vicki Croft** and **Sarah McCord**.

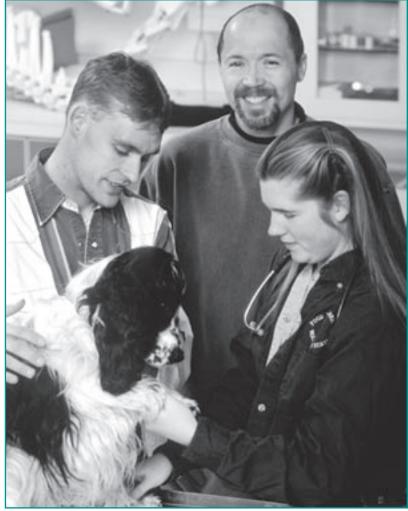
"Vicki and Sarah do so much good work for the program. When I have problems or questions of any kind, they are very responsive in assisting. They attend planning meetings for the college's Diagnostic Challenge exercises to learn what topics are coming up and then put related books on hold so that students working on simulated clinical cases will have access when needed. Vicki and Sarah are always anticipating and looking for ways to help."

Hines feels that the two librarians are instrumental in the education of the veterinary students. "Students need to be able to use a modern library to do literature research, cite key papers, and write about them. Vicki and Sarah have written library exercises into the curricula of the 2nd year students to teach them how to use the print and electronic media. This instruction really pays off when

the students are in their 4th year and then again down the road in practice." Moreover, this past year Vicki and Sarah published a chapter on their extraordinary instructional outreach program in A Guide to Developing End User Education Programs in Medical Libraries.

With a full load of teaching and research and a distinguished list of awards and accomplish-

ments, Dr. Hines makes time to serve on the Health Sciences Library Advisory Committee (HSLAC). An important charge of this group is to suggest which vet-



erinary journals should be cut so that Vicki and Sarah can stay within the library's collections budget. Even though the WSU scientific community supports the library system through Facilities and Administrative

(F&A) costs, the lethal combination of skyrocketing inflation, increased subscription prices, and shrinking state allocations makes it necessary to decide which journal subscriptions will be continued and which will be cut.

"So far we have been able to make strategic cuts. The HSLAC asks the faculty, 'What are the key journals that you use?

How would it affect your ability to continue your research if cut?' Sometimes we have a mass of people who want to keep a journal. For instance, we had 345 uses of

"I want the students to understand not only what a resource the Health Sciences Library is, but also what incredible resources Vicki and Sarah are..."

—Dr. Stephen Hines



Journal of Comparative Neurology in one year, which is a central journal to the neuroscience group in the college. However, it also costs \$21,000 per year."

Hines indicated that a number of cancer journals were being cut because fewer researchers need them, even though those journals are equally important to those who do use them. "We've had researchers say, 'Please don't cut these journals; I rely on them for my work.' Then, when cuts are made, they ask, 'Why should I stay at WSU if I can't have access to the journals I need?" Some researchers solve this dilemma by individually

paying for the licenses to the sites they use, but Hines would prefer to see the Health Sciences Library be able to provide those resources. In that way, grant dollars would be conserved for other uses and it would allow for greater access for students and faculty alike. Hines realizes, however, that there is no easy fix, and he continues to praise both the library and its librarians.

"I want the students to understand not only what a resource the Health Sciences Library is, but also what incredible resources Vicki and Sarah are—and I want them to understand this earlier rather than later!"

Cougs, Cats, and a Library Hound



Dr. Craig Alan Smith, owner of the Tacoma Cat Hospital, shares some memories with Alisa May. Dr. Smith and his wife, Dr. Cynthia Merrell Smith, are both alumni of WSU's College of Veterinary Medicine and donors to the Health Sciences Library.

Alisa: Craig, tell me about your involvement with the Health Sciences Library (HSL) while you were a student at WSU.

Dr. Craig Smith: I practically lived there. In fact, I met my wife at the magazine rack in the HSL. Cynthia was an over-achiever and I was a barelyachiever, but I won her over.

A: Do you like libraries in general or was this commitment a result of being a student?

CS: I am a library hound. Even when our family travels, we stop at libraries and used book stores. I worked at the library when I was in junior high school because I could alphabetize faster than the librarian. Of course, that was back in the old card catalog days.

A: Why did you spend so much time in the HSL?

CS: I was a student in the early '80s, which was before the Internet, and the HSL was all-inclusive. I could find the location of any resource I needed on campus from the HSL, then either pick it up or have it sent to me there. I frequently used the *Scientific Citation Index* to reference articles. All the textbooks, journals, and citations that I needed as a student were available in the HSL.

A: Who was the librarian at the time?

CS: Vicki Croft—and she was the one who made that place work. Vicki was nice to the students and would stop what she was doing to help us. Her staff was well-trained to help students, plus Vicki made the hours accommodating on weekends and holidays.

A: Have you had opportunity to use the HSL since going into private practice?

CS: Yes, I have. When researching articles I want to write, I sometimes need access to journals that I don't subscribe to. I fax Vicki a description of what I am looking for and always receive the information within 48 hours; it often arrives the next day. Depending on the request, there can be a fee for this service, but it is very reasonable.

A: Was it important to you as a vet student that the library be on-site?

CS: It was essential! If the vet school wants to maintain its leadership role, it <u>must</u> have that library. As long as they are bringing in research dollars, they should keep the library and keep it right there.

A: One final question: How is having a Health Sciences Library important to your profession?

CS: We need to know how to find answers to our questions and sometimes you have to search to find those answers. If someone has not learned *how* to search or if your only searching tool is the Internet, you will struggle. Student exposure to WSU's HSL gives professionals the background they need to be successful.

A: Craig, thank you for taking time for this interview, as well as for your support of the Health Sciences Library.

CS: You are very welcome.

Saying Goodbye



It is with bittersweet emotion that I announce my resignation as the Director of Development for The Libraries in order to accept the position of Director of College Relations with the WSU College of Pharmacy. These last two and one-half years have been exciting, challenging, and FUN! I will always be grateful for

having the opportunity to work with you, our friends and donors, as well as with the faculty and staff of The Libraries. Many of you have become important to me personally, not just professionally, and I look forward to continuing those relationships.

I am delighted that in my new role I will still be working with the Health Sciences Library (HSL) since it supports the College of Pharmacy. How appropriate, then, that this issue of *The Record* was already designated to feature the HSL! There are several excellent

features about the HSL and the two wonderful librarians who make the place hum.

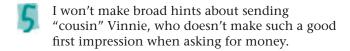
I am also delighted to leave a woman in my place who has become a friend to me and I know will become a friend to you, too: **Tami Seibly**. Tami comes to The Libraries from WSU's College of Business and Economics where she was a grant writer. She is a caring person with a good sense of humor and a love for the humanities, and will represent The Libraries with the same passion that I feel for the organization.

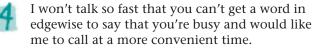
I encourage you to give Tami a warm Cougar welcome when she calls to introduce herself. To pave the way with those of you unaccustomed to hearing from a development officer, I am leaving the following tongue-in-cheek article entitled "My Top Five." It is written in first-person, so remember that the "I", in your case, refers to Tami. I hope you enjoy the article—and that it gives you something else to talk about when Tami phones.

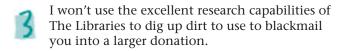
Go Cougs! Alisa D. May

My Top Five

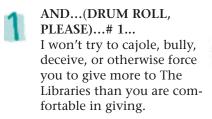
Here are the top five things that I, as the Director of Development, will *NOT* do when calling to set up a visit with you!







I won't drone on about dead authors and archaic literature until you finally give to The Libraries in a desperate plea to make me stop.





Now that we've cleared *THAT* up, let's talk about why I do call. It's really very simple: I want to meet you, let you meet me, and have a conversation.

Why? First, I want to thank you personally for your contribution(s). There are many places where you could spend or give your money—and you have chosen to give part of it to The Libraries. We don't take that lightly. Your gift is both a financial and emotional investment and I want to tell you how appreciative we are to have YOU as a donor.

And, second, I want to bring you up-to-date about The Libraries and how your money will be used. There is SO MUCH for you to be proud of and I want you to know about it.

As you learn more about our vital role in support of all academic programs, scholarship, and research (which means that your gifts to The Libraries have maximum impact), you may choose to increase your donations. Many people have made that choice and I'm here to answer questions and facilitate those gifts.

But remember, decisions about the amount and frequency of giving are yours to make—and they always will be.

Saying Hello



I am thankful for the opportunity to serve The Libraries as the interim Director of Development. As a WSU alumna, I have spent countless hours in the WSU Libraries—sometimes studying and researching sources, and sometimes

having (quiet) discussions with friends and faculty. As a student, I directly benefited from the generous support of those who contributed to The Libraries. As an adult, I am able to look back through the years and see how that support was integral to my education and how it

has continued to enrich my life. As Guggenheim Fellow Shelby Foote writes, "A university is just a group of buildings gathered around a library." And at WSU, The Libraries are truly a vital component in the education of students and the up-to-date knowledge of faculty.

All of us at the WSU Libraries thank you for your past contributions. Ongoing and important support from donors like you enhance The Libraries' collections and services, allowing The Libraries to provide the margin of excellence that continues to make a difference.

With gratitude and Cougar Pride,

Tamara S. Seibly Interim Director of Development tseibly@wsu.edu; 509-335-9605

Library Services for Veterinarians 💸 🧩 🀾 🥞 🧸

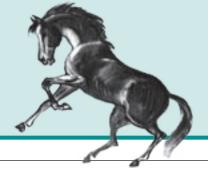
Electronic Reference Searches

Free Internet Sources for Veterinary Practitioners, at nnlm.gov/pnr/samplers/vermed.html, includes links to free Internet resources, including:

- Medline via PubMed: www.pubmed.gov/
- Agricola: agricola.nal.usda.gov/
- Consultant: www.vet.cornell.edu/consultant/ consult.asp
- Toxline: toxnet.nlm.nih.gov/

The Libraries at WSU have access to many electronic indexes, including Medline (Index Medicus), Toxline, National Library of Medicine databases, and Index Veterinarius (CAB Abstracts).

If you aren't certain where to find information, we encourage you to call us. We can discuss your needs and the best resources available. Information from some sources can be supplied at a minimal cost.



Photocopies of Articles

The Health Science Library's collection includes many veterinary journals and books, as well as other biomedical journals. We can provide photocopies of most material requested. Charges for veterinarians are \$11.00 per article (up to 20 pages) plus \$0.15 per additional page. You may request photocopies by phone, mail, fax, or e-mail. There is an additional charge for fax delivery or rush service. Articles can be sent via e-mail as PDF or TIFF files.

Consider registering with our Loansome Doc, the National Library of Medicine's (NLM) fee-based program that enables PubMed users to electronically order photocopies of documents. PubMed provides access to Medline and other databases. Visit www. wsulibs.wsu.edu/hsl/loansome.htm for more information

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The 2004 Honor Roll of Donors

The Honor Roll recognizes the thoughtfulness of those who donated to The Libraries financially or from their personal collections in the 2004 calendar year. We also thank our anonymous donors for their generosity. If your name was inadvertently omitted or improperly reported, please contact Nancy Spitzer at wagnern@wsu.edu or 509-335-4558.

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Kudos to Cherry Shaw for her continued support for the WSU Vancouver Library's classic children's book collection, which directly benefits WSU's education and human development students. WSUV library director Leslie Wykoff attributes the strong growth of the collection (now at 2,600 volumes) in large part to Cherry's generosity. Shaw's 2004 gift was directed toward buying books at the 5th and 6th grade levels, and toward mathematical concepts and American history at all elementary levels.

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Continuing thanks for two important donors who helped us broaden our collections. The J.L. Stubblefield Trust provided special purchasing power in 2004 for the collections at the WSU Tri-Cities Library, and a generous gift from the Harold and Helen Shepherd Foundation enabled the Pullman campus libraries to improve its level of excellence in collections system-wide.

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We appreciate the special generosity of Eugene ('41 CBE) and Delphine McGinty who have established the Eugene and Delphine McGinty/Sammy Lorraine Holz-McGinty Memorial Endowment in honor of Sammy Lorraine Holz-McGinty ('43 CBE). The McGinty Endowment will fund the purchase of important print and electronic resources for the Pullman campus libraries to support WSU's academic and research programs.

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The WSU Oral History Project

We gratefully acknowledge and thank the Class of 1954 for its 50th reunion class gift to establish a permanent, searchable, and ongoing WSU Oral History Project (OHP) to document the history and development of Washington State University. Likewise, we are indebted to the Class of 1955 for its 50th reunion class gift to digitize the unique collection of photographs, slides, and charming stories by popular 'WSU chronicler' Bob Smawley ('52 CLA).

Through the OHP and the technology of streaming audio, you will now be able to listen to well-known University figures share memories about important events that shaped WSU. We unveiled the OHP Web site at the Class of 1955 Golden Grad reunion in April. Now you can access the Web site yourself and watch as it expands and develops at www. wsulibs.wsu.edu/OralHistoryProject/. And stay tuned—we will feature the WSU Oral History Project in our fall 2005 issue of *The Record*.

Our heartfelt appreciation to the members of the Washington State University Libraries Council for their significant contributions to the success of the Jim Walden/Dave Boling book signing and reception on October 20, 2004, at the Washington Athletic Club in Seattle.

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The Morphing of The Libraries



Do you ever stop to think how dramatically our daily lives have changed in the last decade? Ten years ago we could not have imagined the impact the Web would have on us, nor was "google" a frequently used word in our vocabulary. Just as we have personally adapted to new ways of finding information, libraries, too, have continued to grow and change.

In fact, change is now recognized as one of the real constants in our work. It's a force that exerts tremendous pressure on us to reevaluate and reposition our programs and services. Since the last issue of *The Record*, the WSU Libraries have continued our steady transition into a hybrid world where print and digital coexist in all aspects of our operations.

Among the most exciting developments has been the roll-out of the WSU Libraries' long-term master space plan. We worked with WSU's Capital Planning and Development and with consultants from LMN in Seattle and RPG in Vancouver, B.C., on a detailed process that led to the creation of a new vision for our physical facilities. Our intention is to revitalize all of our library spaces, and we have an especially ambitious plan to reestablish Holland Library and the New Library as the hub of social, cultural, and intellectual activity on the Pullman campus. The Libraries at WSU are prepared to take our traditional role to a revolutionary level, one that will set the standard for a research university of excellence in the 21st century. The next challenge for us is to find funding that will enable us to move ahead rapidly. We're hoping that one of our dedicated library supporters will step forward with a leadership gift. We've got the vision; now all we need is an infusion of capital to make this a reality!

As The Libraries continue to morph, all of our services take on new elements. One of our librarians is experimenting with the use of blogs as part of teaching and learning. Others are developing Web-based tutorials that provide just-in-time assistance to students who follow their natural tendencies to wait to do their assignments until the very last minute. And others are partnering with faculty to understand how heir practices for sharing information are changing and how The Libraries can assist them.

On the personnel front, we have recently had more turnover than usual. Several librarians have departed to other places or to retire, and we've also lost Alisa May, our first full-time Director of Development. Alisa was recruited by the College of Pharmacy, so WSU will still benefit from her energy and creativity. While we miss having her around and hearing her laughter ring out from her office, we are delighted to have Tami Seibly on board as the Interim Director of Development. Tami has jumped right in and is already making great connections for The Libraries.

And so it goes. We never stop, and we always have plenty of new opportunities for rethinking and reshaping. We hope you'll stay in touch and will continue to support us. There's lots more coming, and we'd love to share it with you!

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This issue of *The Record* was edited by Alisa May (amay@wsu.edu) and Nancy Spitzer (wagnern@wsu.edu).

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